

QUALITY MANAGEMENT SYSTEM POLICY STATEMENT v4



8th March 2023

The company operates a quality management system conforming to ISO9001:2015, LPCB LPS 1197, LPS 1271, LPS 1531, BAFE SP203-1 and NSI FSQS121:8 and it is our aim to ensure that the products and services we provide consistently meet our customer's expectations.

The scope of our system is:

The construction, management and maintenance of low rise buildings. The installation, maintenance and servicing of active and passive fire protection systems, emergency lighting and fire appliances. The design, installation, commissioning, handover and maintenance of fire door sets, fire detection and fire alarm systems.

We are committed to:

- Comply with all relevant legislation and any other requirements to which we subscribe. This includes:

LPCB LPS 1197	Maintenance and repair of fire doors
LPCB LPS 1271	Installation of fire doors and door sets
LPCB LPS 1531	Installing or applying passive fire protection products
BAFE SP203-1	Design commissioning and maintenance of fire detection and fire alarm systems
- Continual improvement by setting objectives and targets, and we review our performance on a periodic basis.
- Meeting our customer's expectations
- Provide our goods and services in the most efficient and effective way so that we remain competitive and we review our strategy on a regular basis to see what changes we can make to improve our effectiveness.

We recognise that:

- Our people are an important part of our strategy and it is our target to ensure that they have the necessary skills, information and working environment to carry out their roles effectively and safely.
- It is important to keep our staff informed and we communicate our objectives and targets to them so that they are kept aware of our performance.

It is the responsibility of all of us to carry out our tasks to make sure we maintain our objectives and meet our goals.

Our policy will be reviewed periodically during the planned management systems review.

Ron Bailey
Managing Director

